Sustaining Support for Maternal Programs During COVID-19



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SOUTHERN NEW JERSEY PERINATAL COOPERATIVE

About: Project Embrace

- Project Embrace is the Maternal Wraparound Program (MWRAP) in the southern region of New Jersey.
- ► The program is grant funded by the New Jersey Division of Mental Health and Addiction Services
- Project Embrace is administered and managed by the Southern New Jersey Perinatal Cooperative.
- ▶ It offers recovery support and care coordination for pregnant women with opioid use disorder in the following counties: Camden, Burlington, Atlantic, Gloucester, Salem, Cumberland, and Cape May.
- Project Embrace services are free and voluntary.

Staffing: Project Embrace

- Two full-time Bachelor's level Case Manager
- ▶ Three full-time Recovery Support Specialists
 - Provide non-clinical assistance and support recovery
 - ► Partnering with the Center for Family Services
- Program supervisor

Summary of Services

SUPPORTING YOU... ALL THE WAY THROUGH

- Intensive case management
- Linkage to community resources
- Recovery support
- Harm reduction strategies
- Home visits, phone support
- Coordination of care

Access: Project Embrace

- "No Wrong Door" approach to referral
- Providers can call any program staff; clients can self-refer; processes are developed to utilize PRA/SPECT system for referral purposes
- Warm hand-off is best

Sustaining Service Delivery During Pandemic: *Project Embrace*

- ▶ Telephonic/video visits started immediately to ensure continuity of care for participants.
- Staff maintains coordination with other providers via email, telephone, and conference calls. Video platforms are another option if needed.
- ▶ Staff, while adhering to social distancing requirements, have picked up and delivered concrete items if need is emergent and participant can not access (i.e. car seats, baby clothes).
- Vigorous and robust sharing of community resources occurs at all levels of SNJPC through various methods including a COVID 19 Resource Center housed on our agency website, so staff is able to keep participants adequately linked.

Sustaining Service Delivery During A Pandemic: Project Embrace

- Program staff at all levels stay informed and updated on changes to practice and protocols of other organizations through local, regional, and state-wide networking to assist program participants.
- Project Embrace continues to accept new referrals into the program; enrollment is open.
- Regular supervision and staff meetings continue using video platforms. There has been intentional, increased attention to discussing formal staff self-care resources (EAP, web based self-care, virtual support groups) as well as sharing in-formal ideas (hobbies, new activities, show your pet at a staff meeting).

Resources: MWRAP Programs

Eva's Village Bergen and Passaic Counties (973) 523-6220

Rutgers University Behavioral Health Care Essex, Middlesex, Somerset & Hunterdon Counties (732) 235-6184

Zufall Health

Morris, Sussex & Warren Counties 973-328-3344, ext. 341

JSAS HealthCare, Inc.
 Perinatal Project C.A.R.E.
 Monmouth & Ocean Counties
 (732) 502-9496 or (732) 988-8877 x1129

Southern New Jersey Perinatal Cooperative Project Embrace

Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester & Salem Counties (856) 675-5310

Resources

- Central Intake: single point of entry that helps to simplify the referral process, improve care coordination, and ensure an integrated system of care. https://careerpartners.nj.gov/careerpartners/network/directory/home_visitation/central_intake_directory.shtml
- ▶ Regional Maternal Child Health Consortia: primary functions are to provide prevention activities, consumer and professional education, total quality management, data analysis, infant and pediatric follow-up, coordination of perinatal/pediatric transport systems and the development of comprehensive perinatal/pediatric regional plans.

 https://www.ni.gov/health/fhs/maternalchild/consortia.shtml
- ▶ Rutgers UBHC IME Addictions Access Center: coordinated point of entry for those seeking treatment for a substance use disorder. https://ubhc.rutgers.edu/clinical/call-center/interim-managing-entity-ime.xml (844-276-2777)

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