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UPDATE: Information on Telemedicine Program and doxy.me accounts

As previously announced, Robert Wood Johnson Medical School, in association with NJMS, CINJ and RWJBH, is implementing a telemedicine program to accommodate the needs of patients during the COVID-19 emergency. We originally planned to use the free version of doxy.me. We have since determined that the free version has many shortcomings and, therefore, we have made a decision to purchase the “clinic” (enterprise) version. The clinic version has the following advanced features:

1. Better video quality.
2. Invitations can go out to patients via text messages so we can include patients who have no email accounts.
3. Alerts to providers and patients can be sent via text messages.
4. Multi-party conferences can be implemented, e.g., for language interpreters to participate or clinicians to supervise learners.
5. Group waiting rooms: e.g., there can be a “cardiology” waiting room that can be staffed by any available provider.
6. Ancillary staff can participate in invitations, set up and even visit preparation.

Sign-up for the enterprise accounts will be managed through a central sign-up process to ensure consistency. The medical school will pay for the accounts.

We expect to have this in place by the end of the day today. Meanwhile, if you have a free account, you can delete it prior to signing up for an enterprise account.

More information will follow when the sign-up process is ready to go.

Frank A Sonnenberg, MD, FACP, FACMI

Chief Medical Informatics Officer, RWJBarnabas-Rutgers Medical Group
Professor of Medicine, Rutgers Robert Wood Johnson Medical School